



## **Upper Coomera the cream of Zarraffa's Coffee**

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THE owners of the Upper Coomera Zarraffa's Coffee have two reasons to smile.

They have been announced Franchisee of the Year at the company's recent awards night, a year after they were crowned Rookie of the Year.

The gala night, attended by Zarraffa's franchisees, management staff and board members, also recognised Barista of the Year and Latte Artist of the Year.

The Upper Coomera owners, brother and sister team Bruce Fullerton and Elissa Hutton, edged out finalists Zarraffa's Coffee Australia Fair and Zarraffa's Coffee Surfers Paradise to win.

The win was based on key criteria including quarterly store evaluations (QSE) and local area marketing and business acumen.

Judges included managing director Kenton Campbell, general manager Daiyn Daniel, business development manager Marnie Sheldon and marketing manager Sarah Schoeller.

Upper Coomera enjoyed a second accolade on the night taking out the 2009 Barista of the Year award, which went to Kahlia Hermann.

Leanne Parkes and Carl Schultz from the Carrara store won Rookie of the Year, while the Latte Art Award was taken out by Myer Centre's, Ken Chiu.